

TennCare Pharmacy Resources

- Optum Rx Pharmacy Customer Service: 866-434-5520
- TennCare Member Services: 888-816-1680
- Optum Rx Prior Authorization: phone 866-434-5524 fax 866-434-5523
- TennCare Provider Liaison Pharmacists:
 - East Tennessee: Samantha Boldin, PharmD
Samantha_Boldin@optum.com
 - Middle Tennessee: Ginger Stoves, PharmD
Ginger.Stoves@optum.com
 - West Tennessee: Tasha Bedwell, PharmD
Tasha_Bedwell@optum.com
- Visit the TennCare/Optum Rx Website at https://www.optumrx.com/oe_tenncare/landing for monthly Provider Notices, Preferred Drug List (PDL), Clinical Criteria, and more.
- TennCare Pharmacist Resources, including the Provider Manual, can be found at: https://www.optumrx.com/oe_tenncare/pharmacist
- Sign up for the TennCare Provider listserv for updates directly to your inbox.



TennCare Website



Listsersignup